### CERTIFICATION OF ENROLLMENT

### SUBSTITUTE SENATE BILL 5723

Chapter 486, Laws of 2009

61st Legislature 2009 Regular Session

SMALL BUSINESS ASSISTANCE

EFFECTIVE DATE: 07/26/09

Passed by the Senate April 22, 2009 YEAS 49 NAYS 0

### BRAD OWEN

### President of the Senate

Passed by the House April 14, 2009 YEAS 95 NAYS 2

## FRANK CHOPP

## Speaker of the House of Representatives

Approved May 14, 2009, 11:55 a.m.

THOMAS HOEMANN

on the dates hereon set forth.

CERTIFICATE

I, Thomas Hoemann, Secretary of the Senate of the State of Washington, do hereby certify that

the attached is SUBSTITUTE SENATE

BILL 5723 as passed by the Senate and the House of Representatives

Secretary

FILED

May 18, 2009

CHRISTINE GREGOIRE

Governor of the State of Washington

Secretary of State State of Washington

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### SUBSTITUTE SENATE BILL 5723

#### AS AMENDED BY THE HOUSE

Passed Legislature - 2009 Regular Session

# State of Washington 61st Legislature 2009 Regular Session

By Senate Economic Development, Trade & Innovation (originally sponsored by Senators Kastama, Shin, and Swecker)

READ FIRST TIME 02/12/09.

- AN ACT Relating to providing support for small business assistance;
- 2 amending RCW 28B.30.530, 30.60.010, 39.29.006, 39.29.011, 39.29.018,
- 3 39.29.065, 43.19.1905, 43.19.1908, 43.78.110, 43.105.041, and
- 4 43.105.020; adding a new section to chapter 28B.30 RCW; and creating
- 5 new sections.
- 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 7 **Sec. 1.** RCW 28B.30.530 and 1984 c 77 s 1 are each amended to read 8 as follows:
- 9 (1) The board of regents of Washington State University shall 10 establish the Washington State University small business development 11 center.
- 12 (2) The center shall provide management and technical assistance
  13 including but not limited to training, counseling, and research
  14 services to small businesses throughout the state. The center shall
  15 work with ((public-and-private-community-development-and-economic
  16 assistance-agencies and shall-work-towards-the-goal-of-coordinating
  17 activities with such agencies to avoid duplication of services)) the
- 18 <u>department of community, trade, and economic development, the state</u>
- 19 <u>board for community and technical colleges, the higher education</u>

- 1 <u>coordinating board, the workforce training and education coordinating</u>
- 2 <u>board</u>, <u>the employment security department</u>, <u>the Washington state</u>
- 3 <u>economic development commission</u>, <u>associate development organizations</u>,
- 4 and workforce development councils to:

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- 5 (a) Integrate small business development centers with other state 6 and local economic development and workforce development programs;
  - (b) Target the centers' services to small businesses;
- 8 <u>(c) Tailor outreach and services at each center to the needs and</u>
  9 <u>demographics of entrepreneurs and small businesses located within the</u>
  10 service area;
- 11 <u>(d) Establish and expand small business development center</u> 12 satellite offices when financially feasible; and
  - (e) Coordinate delivery of services to avoid duplication.
  - (3) The administrator of the center may contract with other public or private entities for the provision of specialized services.
  - (4) The small business ((and)) development center may accept and disburse federal grants or federal matching funds or other funds or donations from any source when made, granted, or donated to carry out the center's purposes. When drawing on funds from the business assistance account created in section 3 of this act, the center must first use the funds to make increased management and technical assistance available to small and start-up businesses at satellite offices. The funds may also be used to develop and expand assistance programs such as small business planning workshops and small business counseling.
  - (5) The legislature directs the small business development center to request United States small business administration approval of a special emphasis initiative, as permitted under 13 CFR 130.340(c) as of April 1, 2009, to target assistance to Washington state's smaller businesses. This initiative would be negotiated and included in the first cooperative agreement application process that occurs after the effective date of this section.
- 33 (6) By December 1, 2009, and December 1, 2010, respectively, the
  34 center shall provide a written progress report and a final report to
  35 the appropriate committees of the legislature with respect to the
  36 requirements in subsections (2) and (5) of this section and the amount
  37 and use of funding received through the business assistance account.
  38 The reports must also include data on the number, location, staffing,

- 1 <u>and budget levels of satellite offices; affiliations with community</u>
- 2 <u>colleges, associate development organizations or other local</u>
- 3 organizations; the number, size, and type of small businesses assisted;
- 4 <u>and the types of services provided. The reports must also include</u>
- 5 <u>information on the outcomes achieved, such as jobs created or retained,</u>
- 6 private capital invested, and return on the investment of state and
- 7 federal dollars.
- 8 <u>NEW SECTION.</u> **Sec. 2.** A new section is added to chapter 28B.30 RCW 9 to read as follows:
- The business assistance account is created in the custody of the state treasurer. Expenditures from the account may be used only for the expansion of business assistance services delivered by the small business development center created in RCW 28B.30.530. Only the administrator of the center or the administrator's designee may
- 15 authorize expenditures from the account. The account is subject to
- 16 allotment procedures under chapter 43.88 RCW, but an appropriation is
- 17 not required for expenditures.
- 18 **Sec. 3.** RCW 30.60.010 and 2008 c 240 s 1 are each amended to read 19 as follows:
- 20 (1) In conducting an examination of a bank chartered under Title 30 RCW, the director shall investigate and assess the record of 21 22 performance of the bank in meeting the credit needs of the bank's 23 entire community, including low and moderate-income neighborhoods. director shall accept, in lieu of an investigation or part of an 24 25 investigation required by this section, any report or document that the bank is required to prepare or file with one or more federal agencies 26 by the act of Congress entitled the "Community Reinvestment Act of 27 1977" and the regulations promulgated in accordance with that act, to 28 29 the extent such reports or documents assist the director in making an 30 assessment based upon the factors outlined in subsection (2) of this section. 31
- 32 (2) In making an investigation required under subsection (1) of 33 this section, the director shall consider, independent of any federal 34 determination, the following factors in assessing the bank's record of 35 performance:

- 1 (a) Activities conducted by the institution to ascertain credit 2 needs of its community, including the extent of the institution's 3 efforts to communicate with members of its community regarding the 4 credit services being provided by the institution;
  - (b) The extent of the institution's marketing and special credit related programs to make members of the community aware of the credit services offered by the institution;
  - (c) The extent of participation by the institution's board of directors in formulating the institution's policies and reviewing its performance with respect to the purposes of the Community Reinvestment Act of 1977;
- (d) Any practices intended to discourage applications for types of credit set forth in the institution's community reinvestment act statement(s);
- 15 (e) The geographic distribution of the institution's credit 16 extensions, credit applications, and credit denials;
- 17 (f) Evidence of prohibited discriminatory or other illegal credit 18 practices;
- 19 (g) The institution's record of opening and closing offices and 20 providing services at offices;
  - (h) The institution's participation, including investments, in local community and microenterprise development projects;
  - (i) The institution's origination of residential mortgage loans, housing rehabilitation loans, home improvement loans, and small business or small farm loans within its community, or the purchase of such loans originated in its community;
  - (j) The institution's participation in governmentally insured, guaranteed, or subsidized loan programs for housing, small businesses, or small farms;
    - (k) The institution's ability to meet various community credit needs based on its financial condition, size, legal impediments, local economic condition, and other factors;
- (1) The institution's contribution of cash or in-kind support to

  local or statewide organizations that provide counseling, training,

  financing, or other services to small businesses; and
- 36 <u>(m)</u> Other factors that, in the judgment of the director, reasonably 37 bear upon the extent to which an institution is helping to meet the 38 credit needs of its entire community.

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(3) The director shall include as part of the examination report, a summary of the results of the assessment required under subsection (1) of this section and shall assign annually to each bank a numerical community reinvestment rating based on a one through five scoring system. Such numerical scores shall represent performance assessments as follows:

7 (a) Excellent performance: 1
8 (b) Good performance: 2
9 (c) Satisfactory performance: 3
10 (d) Inadequate performance: 4
11 (e) Poor performance: 5

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NEW SECTION. Sec. 4. If any part of this act is found to be in conflict with federal requirements that are a prescribed condition to the allocation of federal funds to the state, the conflicting part of this act is inoperative solely to the extent of the conflict and with respect to the agencies directly affected, and this finding does not affect the operation of the remainder of this act in its application to the agencies concerned. Rules adopted under this act must meet federal requirements, including guidelines set by the United States small business administration, that are a necessary condition to the receipt of federal funds by the state.

NEW\_SECTION. Sec. 5. In addition to providing integrated, tailored management and technical assistance services to Washington small businesses, the legislature intends that the state shall further support them by developing procurement policies, procedures, and materials that encourage and facilitate state agency purchase of products and services from Washington small businesses.

**Sec. 6.** RCW 39.29.006 and 2002 c 354 s 235 are each amended to 29 read as follows:

As used in this chapter:

(1) "Agency" means any state office or activity of the executive and judicial branches of state government, including state agencies, departments, offices, divisions, boards, commissions, and educational, correctional, and other types of institutions.

- 1 (2) "Client services" means services provided directly to agency 2 clients including, but not limited to, medical and dental services, 3 employment and training programs, residential care, and subsidized 4 housing.
  - (3) "Common vendor registration and bid notification system" means the internet-based vendor registration and bid notification system maintained by and housed within the department of general administration. The requirements contained in chapter . . ., Laws of 2009 (this act) shall continue to apply to this system, regardless of future changes to its name or management structure.
  - (4) "Competitive solicitation" means a documented formal process providing an equal and open opportunity to qualified parties and culminating in a selection based on criteria which may include such factors as the consultant's fees or costs, ability, capacity, experience, reputation, responsiveness to time limitations, responsiveness to solicitation requirements, quality of previous performance, and compliance with statutes and rules relating to contracts or services. "Competitive solicitation" includes posting of the contract opportunity on the state's common vendor registration and bid notification system.
  - ((4))) (5) "Consultant" means an independent individual or firm contracting with an agency to perform a service or render an opinion or recommendation according to the consultant's methods and without being subject to the control of the agency except as to the result of the work. The agency monitors progress under the contract and authorizes payment.
  - $((\frac{5}{}))$  <u>(6)</u> "Emergency" means a set of unforeseen circumstances beyond the control of the agency that either:
  - (a) Present a real, immediate threat to the proper performance of essential functions; or
- 31 (b) May result in material loss or damage to property, bodily 32 injury, or loss of life if immediate action is not taken.
- 33 ((<del>(6)</del>)) <u>(7)</u> "Evidence of competition" means documentation 34 demonstrating that the agency has solicited responses from multiple 35 firms in selecting a consultant. <u>"Evidence of competition" includes</u> 36 <u>documentation that the agency has posted the contract opportunity on</u> 37 the state's common vendor registration and bid notification system.

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- $((\frac{(7)}{)})$  (8) "Personal service" means professional or technical expertise provided by a consultant to accomplish a specific study, project, task, or other work statement. This term does not include purchased services as defined under subsection  $((\frac{(9)}{)})$  (10) of this section. This term does include client services.
- ((+8)) (9) "Personal service contract" means an agreement, or any amendment thereto, with a consultant for the rendering of personal services to the state which is consistent with RCW 41.06.142.
- ((<del>(9)</del>)) <u>(10)</u> "Purchased services" means services provided by a vendor to accomplish routine, continuing and necessary functions. This term includes, but is not limited to, services acquired under RCW 43.19.190 or 43.105.041 for equipment maintenance and repair; operation of a physical plant; security; computer hardware and software maintenance; data entry; key punch services; and computer time-sharing, contract programming, and analysis.
- ((\(\frac{(10)}{)}\)) (11) "Small business" means an in-state business, including a sole proprietorship, corporation, partnership, or other legal entity that is owned and operated independently from all other businesses and has either (a) fifty or fewer employees, or (b) a gross revenue of less than seven million dollars annually as reported on its federal income tax return or its return filed with the department of revenue over the previous three consecutive years. As used in this definition, "in-state business" means a business that has its principal office located in Washington and its officers domiciled in Washington.
- (12) "Sole source" means a consultant providing professional or technical expertise of such a unique nature that the consultant is clearly and justifiably the only practicable source to provide the service. The justification shall be based on either the uniqueness of the service or sole availability at the location required.
- **Sec. 7.** RCW 39.29.011 and 1998 c 101 s 3 are each amended to read as follows:
- All personal service contracts shall be entered into pursuant to 33 competitive solicitation, except for:
  - (1) Emergency contracts;
- 35 (2) Sole source contracts;

36 (3) Contract amendments;

- (4) Contracts between a consultant and an agency of less than twenty thousand dollars. However, contracts of five thousand dollars or greater but less than twenty thousand dollars shall have documented evidence of competition, which must include agency posting of the contract opportunity on the state's common vendor registration and bid notification system. Agencies shall not structure contracts to evade these requirements; and
  - (5) Other specific contracts or classes or groups of contracts exempted from the competitive solicitation process by the director of the office of financial management when it has been determined that a competitive solicitation process is not appropriate or cost-effective.
- **Sec. 8.** RCW 39.29.018 and 1998 c 101 s 5 are each amended to read 13 as follows:
  - (1) Sole source contracts shall be filed with the office of financial management and made available for public inspection at least ten working days prior to the proposed starting date of the contract. Documented justification for sole source contracts shall be provided to the office of financial management when the contract is filed, and must include evidence that the agency posted the contract opportunity on the state's common vendor registration and bid notification system. For sole source contracts of twenty thousand dollars or more, documented justification shall also include evidence that the agency attempted to identify potential consultants by advertising through statewide or regional newspapers.
  - (2) The office of financial management shall approve sole source contracts of twenty thousand dollars or more before any such contract becomes binding and before any services may be performed under the contract. These requirements shall also apply to sole source contracts of less than twenty thousand dollars if the total amount of such contracts between an agency and the same consultant is twenty thousand dollars or more within a fiscal year. Agencies shall ensure that the costs, fees, or rates negotiated in filed sole source contracts of twenty thousand dollars or more are reasonable.
- **Sec. 9.** RCW 39.29.065 and 1998 c 101 s 9 are each amended to read as follows:
- To implement this chapter, the director of the office of financial

management shall establish procedures for the competitive solicitation 1 2 and award of personal service contracts, recordkeeping requirements, and procedures for the reporting and filing of contracts. The director 3 shall develop procurement policies and procedures, such as unbundled 4 contracting and subcontracting, that encourage and facilitate the 5 purchase of products and services by state agencies and institutions 6 7 from Washington small businesses to the maximum extent practicable and <u>consistent</u> <u>with</u> <u>international</u> <u>trade</u> <u>agreement</u> <u>commitments</u>. 8 reporting purposes, the director may establish categories for grouping 9 of contracts. The procedures required under this section shall also 10 include the criteria for amending personal service contracts. At the 11 beginning of each biennium, the director may, by administrative policy, 12 13 adjust the dollar thresholds prescribed in RCW 39.29.011, 39.29.018, and  $39.29.040((\frac{1}{2})$  and 39.29.068)) to levels not to exceed the percentage 14 increase in the implicit price deflator. Adjusted dollar thresholds 15 16 shall be rounded to the nearest five hundred dollar increment.

Sec. 10. RCW 43.19.1905 and 2008 c 215 s 4 are each amended to read as follows:

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- (1) The director of general administration shall establish overall state policy for compliance by all state agencies, including educational institutions, regarding the following purchasing and material control functions:
- (a) Development of a state commodity coding system, including common stock numbers for items maintained in stores for reissue;
- (b) Determination where consolidations, closures, or additions of stores operated by state agencies and educational institutions should be initiated;
- (c) Institution of standard criteria for determination of when and where an item in the state supply system should be stocked;
- (d) Establishment of stock levels to be maintained in state stores, and formulation of standards for replenishment of stock;
- (e) Formulation of an overall distribution and redistribution system for stock items which establishes sources of supply support for all agencies, including interagency supply support;
- (f) Determination of what function data processing equipment, including remote terminals, shall perform in statewide purchasing and material control for improvement of service and promotion of economy;

- (g) Standardization of records and forms used statewide for supply system activities involving purchasing, receiving, inspecting, storing, requisitioning, and issuing functions, including a standard notification form for state agencies to report cost-effective direct purchases, which shall at least identify the price of the goods as available through the division of purchasing, the price of the goods as available from the alternative source, the total savings, and the signature of the notifying agency's director or the director's designee;
  - (h) Screening of supplies, material, and equipment excess to the requirements of one agency for overall state need before sale as surplus;
  - (i) Establishment of warehouse operation and storage standards to achieve uniform, effective, and economical stores operations;
  - (j) Establishment of time limit standards for the issuing of material in store and for processing requisitions requiring purchase;
  - (k) Formulation of criteria for determining when centralized rather than decentralized purchasing shall be used to obtain maximum benefit of volume buying of identical or similar items, including procurement from federal supply sources;
  - (1) Development of criteria for use of leased, rather than state owned, warehouse space based on relative cost and accessibility;
  - (m) Institution of standard criteria for purchase and placement of state furnished materials, carpeting, furniture, fixtures, and nonfixed equipment, in newly constructed or renovated state buildings;
  - (n) Determination of how transportation costs incurred by the state for materials, supplies, services, and equipment can be reduced by improved freight and traffic coordination and control;
  - (o) Establishment of a formal certification program for state employees who are authorized to perform purchasing functions as agents for the state under the provisions of chapter 43.19 RCW;
  - (p) Development of performance measures for the reduction of total overall expense for material, supplies, equipment, and services used each biennium by the state;
- 35 (q) Establishment of a standard system for all state organizations 36 to record and report dollar savings and cost avoidance which are 37 attributable to the establishment and implementation of improved 38 purchasing and material control procedures;

(r) Development of procedures for mutual and voluntary cooperation between state agencies, including educational institutions, and political subdivisions for exchange of purchasing and material control services;

- (s) Resolution of all other purchasing and material matters which require the establishment of overall statewide policy for effective and economical supply management;
- (t) Development of guidelines and criteria for the purchase of vehicles, high gas mileage vehicles, alternate vehicle fuels and systems, equipment, and materials that reduce overall energy-related costs and energy use by the state, including investigations into all opportunities to aggregate the purchasing of clean technologies by state and local governments, and including the requirement that new passenger vehicles purchased by the state meet the minimum standards for passenger automobile fuel economy established by the United States secretary of transportation pursuant to the energy policy and conservation act (15 U.S.C. Sec. 2002);
- (u) Development of goals for state use of recycled or environmentally preferable products through specifications for products and services, processes for requests for proposals and requests for qualifications, contractor selection, and contract negotiations;
- (v) <u>Development of procurement policies and procedures, such as unbundled contracting and subcontracting, that encourage and facilitate the purchase of products and services by state agencies and institutions from Washington small businesses to the maximum extent practicable and consistent with international trade agreement commitments;</u>
- (w) Development of food procurement procedures and materials that encourage and facilitate the purchase of Washington grown food by state agencies and institutions to the maximum extent practicable and consistent with international trade agreement commitments; and
- $((\frac{w}{w}))$  (x) Development of policies requiring all food contracts to include a plan to maximize to the extent practicable and consistent with international trade agreement commitments the availability of Washington grown food purchased through the contract.
- 36 (2) ((As-used-in-this-section,)) The department of general 37 administration shall convene a working group including representatives 38 of the office of financial management, the department of information

- 1 <u>services</u>, and the state printer. The purpose of the working group is
- 2 to work collaboratively to develop common policies and procedures that
- 3 <u>encourage and facilitate state government purchases from Washington</u>
- 4 small businesses, as required in subsection (1)(v) of this section, and
- 5 <u>in\_RCW\_39.29.065, 43.78.110, and 43.105.041(1)(j).</u> By December 1,
- 6 2009, these central services agencies shall jointly provide a written
- 7 progress report to the governor and legislature on actions taken and
- 8 planned, barriers identified, and solutions recommended to reach this
- 9 goal.
- 10 (3) The definitions in this subsection apply throughout this 11 section and RCW 43.19.1908.
- 12 <u>(a) "Common vendor registration and bid notification system" has</u>
  13 the definition in RCW 39.29.006.
- 14 (b) "Small business" has the definition in RCW 39.29.006.
- 15 (c) "Washington grown" has the definition in RCW 15.64.060.
- 16 **Sec. 11.** RCW 43.19.1908 and 2006 c 363 s 2 are each amended to read as follows:
- Competitive bidding required by RCW 43.19.190 through 43.19.1939
- 19 shall be solicited by public notice, by posting of the contract
- 20 opportunity on the state's common vendor registration and bid
- 21 <u>notification system</u>, and through the sending of notices by mail,
- 22 electronic transmission, or other means to bidders on the appropriate
- 23 list of bidders who shall have qualified by application to the division
- 24 of purchasing. Bids may be solicited by the purchasing division from
- 25 any source thought to be of advantage to the state. All bids shall be
- 26 in written or electronic form and conform to rules of the division of
- 27 purchasing.
- 28 **Sec. 12.** RCW 43.78.110 and 1993 c 379 s 107 are each amended to
- 29 read as follows:
- 30 (1) Whenever in the judgment of the public printer certain
- 31 printing, ruling, binding, or supplies can be secured from private
- 32 sources more economically than by doing the work or preparing the
- 33 supplies in the state printing plant, the public printer may obtain
- 34 such work or supplies from such private sources. The solicitation for
- 35 the contract opportunity must be posted on the state's common vendor
- 36 registration and bid notification system. The public printer shall

- develop procurement policies and procedures, such as unbundled contracting and subcontracting, that encourage and facilitate the purchase of such services or supplies from Washington small businesses to the maximum extent practicable and consistent with international trade agreement commitments.
  - (2) In event any work or supplies are secured on behalf of the state under this section the state printing plant shall be entitled to add up to five percent to the cost thereof to cover the handling of the orders which shall be added to the bills and charged to the respective authorities ordering the work or supplies. The five percent handling charge shall not apply to contracts with institutions of higher education.
- 13 (3) The definitions in this subsection apply throughout this 14 section.
- 15 <u>(a) "Common vendor registration and bid notification system" has</u> 16 <u>the definition in RCW 39.29.006.</u>
- 17 (b) "Small business" has the definition in RCW 39.29.006.

- **Sec. 13.** RCW 43.105.041 and 2003 c 18 s 3 are each amended to read 19 as follows:
- 20 (1) The board shall have the following powers and duties related to information services:
  - (a) To develop standards and procedures governing the acquisition and disposition of equipment, proprietary software and purchased services, licensing of the radio spectrum by or on behalf of state agencies, and confidentiality of computerized data;
  - (b) To purchase, lease, rent, or otherwise acquire, dispose of, and maintain equipment, proprietary software, and purchased services, or to delegate to other agencies and institutions of state government, under appropriate standards, the authority to purchase, lease, rent, or otherwise acquire, dispose of, and maintain equipment, proprietary software, and purchased services: PROVIDED, That, agencies and institutions of state government are expressly prohibited from acquiring or disposing of equipment, proprietary software, and purchased services without such delegation of authority. The acquisition and disposition of equipment, proprietary software, and purchased services is exempt from RCW 43.19.1919 and, as provided in RCW 43.19.1901, from the provisions of RCW 43.19.190 through 43.19.200,

- except that the board, the department, and state agencies, as
  delegated, must post notices of technology procurement bids on the
  state's common vendor registration and bid notification system. This
  subsection (1)(b) does not apply to the legislative branch;
  - (c) To develop statewide or interagency technical policies, standards, and procedures;
    - (d) To review and approve standards and common specifications for new or expanded telecommunications networks proposed by agencies, public postsecondary education institutions, educational service districts, or statewide or regional providers of K-12 information technology services, and to assure the cost-effective development and incremental implementation of a statewide video telecommunications system to serve: Public schools; educational service districts; vocational-technical institutes; community colleges; colleges and universities; state and local government; and the general public through public affairs programming;
  - (e) To provide direction concerning strategic planning goals and objectives for the state. The board shall seek input from the legislature and the judiciary;
  - (f) To develop and implement a process for the resolution of appeals by:
  - (i) Vendors concerning the conduct of an acquisition process by an agency or the department; or
  - (ii) A customer agency concerning the provision of services by the department or by other state agency providers;
  - (g) To establish policies for the periodic review by the department of agency performance which may include but are not limited to analysis of:
    - (i) Planning, management, control, and use of information services;
      - (ii) Training and education; and
    - (iii) Project management;
- 32 (h) To set its meeting schedules and convene at scheduled times, or 33 meet at the request of a majority of its members, the chair, or the  $\frac{1}{2}$  director;  $\frac{1}{2}$  (and)
- 35 (i) To review and approve that portion of the department's budget 36 requests that provides for support to the board; and
- (j) To develop procurement policies and procedures, such as unbundled contracting and subcontracting, that encourage and facilitate

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the purchase of products and services by state agencies and institutions from Washington small businesses to the maximum extent practicable and consistent with international trade agreement commitments.

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- (2) Statewide technical standards to promote and facilitate electronic information sharing and access are an essential component of acceptable and reliable public access service and complement content-related standards designed to meet those goals. The board shall:
- (a) Establish technical standards to facilitate electronic access to government information and interoperability of information systems, including wireless communications systems. Local governments are strongly encouraged to follow the standards established by the board; and
- 14 (b) Require agencies to consider electronic public access needs 15 when planning new information systems or major upgrades of systems.

In developing these standards, the board is encouraged to include the state library, state archives, and appropriate representatives of state and local government.

- (3)(a) The board, in consultation with the K-20 board, has the duty to govern, operate, and oversee the technical design, implementation, and operation of the K-20 network including, but not limited to, the following duties: Establishment and implementation of K-20 network technical policy, including technical standards and conditions of use; review and approval of network design; procurement of shared network services and equipment; and resolving user/provider disputes concerning technical matters. The board shall delegate general operational and technical oversight to the K-20 network technical steering committee as appropriate.
- 29 (b) The board has the authority to adopt rules under chapter 34.05 30 RCW to implement the provisions regarding the technical operations and 31 conditions of use of the K-20 network.
- 32 **Sec. 14.** RCW 43.105.020 and 2003 c 18 s 2 are each amended to read 33 as follows:
- As used in this chapter, unless the context indicates otherwise, the following definitions shall apply:
  - (1) "Department" means the department of information services;
- 37 (2) "Board" means the information services board;

- 1 (3) "Committee" means the state interoperability executive 2 committee;
  - (4) "Local governments" includes all municipal and quasi municipal corporations and political subdivisions, and all agencies of such corporations and subdivisions authorized to contract separately;
    - (5) "Director" means the director of the department;
  - (6) "Purchased services" means services provided by a vendor to accomplish routine, continuing, and necessary functions. This term includes, but is not limited to, services acquired for equipment maintenance and repair, operation of a physical plant, security, computer hardware and software installation and maintenance, telecommunications installation and maintenance, data entry, keypunch services, programming services, and computer time-sharing;
  - (7) "Backbone network" means the shared high-density portions of the state's telecommunications transmission facilities. It includes specially conditioned high-speed communications carrier lines, multiplexors, switches associated with such communications lines, and any equipment and software components necessary for management and control of the backbone network;
  - (8) "Telecommunications" means the transmission of information by wire, radio, optical cable, electromagnetic, or other means;
  - (9) "Information" includes, but is not limited to, data, text, voice, and video;
  - (10) "Information processing" means the electronic capture, collection, storage, manipulation, transmission, retrieval, and presentation of information in the form of data, text, voice, or image and includes telecommunications and office automation functions;
- 28 (11) "Information services" means data processing, 29 telecommunications, office automation, and computerized information 30 systems;
  - (12) "Equipment" means the machines, devices, and transmission facilities used in information processing, such as computers, word processors, terminals, telephones, wireless communications system facilities, cables, and any physical facility necessary for the operation of such equipment;
- 36 (13) "Information technology portfolio" or "portfolio" means a 37 strategic management process documenting relationships between agency 38 missions and information technology and telecommunications investments;

- 1 (14) "Oversight" means a process of comprehensive risk analysis and 2 management designed to ensure optimum use of information technology 3 resources and telecommunications;
- 4 (15) "Proprietary software" means that software offered for sale or license;
- "Video telecommunications" the 6 (16)means electronic 7 interconnection of two or more sites for the purpose of transmitting and/or receiving visual and associated audio information. 8 telecommunications shall not include existing public television 9 broadcast stations as currently designated by the department of 10 community, trade, and economic development under chapter 43.330 RCW; 11
- 12 (17) "K-20 educational network board" or "K-20 board" means the K-13 20 educational network board created in RCW 43.105.800;
- 14 (18) "K-20 network technical steering committee" or "committee" 15 means the K-20 network technical steering committee created in RCW 43.105.810;
- 17 (19) "K-20 network" means the network established in RCW 18 43.105.820;
- 19 (20) "Educational sectors" means those institutions of higher 20 education, school districts, and educational service districts that use 21 the network for distance education, data transmission, and other uses 22 permitted by the K-20 board.
- 23 (21) "Common vendor registration and bid notification system" has the definition in RCW 39.29.006.
- 25 (22) "Small business" has the definition in RCW 39.29.006.

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